Enterprise Computing Solutions - Education Services

TRAINING OFFERING

You can reach us at:

Arrow ECS, Nidderdale House, Beckwith Knowle, Harrogate, HG3 1SA

Email: educationteam.ecs.uk@arrow.com
Phone: 0870 251 1000

IBM Tivoli Netcool Impact 7.1 Administration and Implementation

CODE:	LENGTH:	PRICE:
TN045G	32 Hours (4 days)	£2,600.00

Description

This course teaches students how to deploy and administer IBM Tivoli Netcool/Impact through practice exercises. This course is designed specifically for anyone who might be technically responsible for the design and implementation of Netcool/Impact, a highly scalable analytics engine that adds event and service enrichment and business impact analysis for event data. You should expect exposure to all fundamental elements of Netcool/Impact with a focus on developing policies within the Netcool/Impact product and exploring the features that enhance the visualization, usability, and integration functions. The visualization enhancements are facilitated by the integration of the IBM Dashboard Application Services Hub, which is part of Jazz for Service Management, and Netcool/Impact features such as the UI data provider.

Objectives

- Install and configure Netcool/Impact
- Write policies using Netcool/Impact policy language (IPL)
- Create, update, and edit policies in the Tivoli Integrated Portal Console
- Define Netcool/Impact data sources, data items, and services
- Use logs to verify policy function
- Use and deploy policies using the wizards
- Export and restore Netcool/Impact server components
- Create a Jazz for Service Management dashboard using Netcool/Impact dataAfter you complete this course, you can perform the following tasks:
- Install and configure Netcool/Impact
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Audience

This basic course is for:

- Implementers
- Architects
- Specialists
- Administrators
- Support personnel

Prerequisites

You should have:

- Basic Linux administration skills
- Netcool/OMNIbus administration skills
- Basic scripting skills

Programme

- Introduction to IBM Tivoli/Netcool Impact
- The Netcool/Impact user interface
- The Netcool/Impact data model
- Policies
- Services
- The Enrichment policy
- Controlling policy execution sequence
- Policy wizards
- Notification policies
- Reports
- Operator views
- Working with web services
- Hibernation, X in Y, and synthetic events
- Event suppression and maintenance window management
- Command-line tools and self-monitoring
- The Netcool/Impact UI data provider
- Server utilities Introduction to IBM Tivoli/Netcool Impact
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- The Netcool/Impact UI data provider
- Server utilities

Session Dates

On request. Please Contact Us

Additional Information

This training is also available as onsite training. Please contact us to find out more.