### **Enterprise Computing Solutions - Education Services**

# WUW

## **TRAINING OFFERING**

You can reach us at:

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| CODE:  | LENGTH:  | PRICE:  |
|--------|----------|---------|
| TOD43G | 16 Hours | £755.00 |

#### Description

This course shows you how to solve business problems using an integrated suite of products. The products integrated in this course include Netcool/OMNIbus, Netcool/Impact, IBM Operations Analytics Log Analysis, IBM Tivoli Network Manager, and Netcool Configuration Manager.

If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the Self-Paced Virtual Classes and Web-Based Training Classes on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course. http://www.ibm.com/training/terms

#### Objectives

After you complete this course, you can perform the following tasks:

- · Add customer-specific data to event records to manage infrastructure issues from a business perspective
- · Analyze unstructured data in various log formats to increase operational agility
- Search real-time and historical events to improve operational efficiency
- · Use related events analysis to identify event groupings
- Use event seasonality analysis to discover events that occur in a non-random pattern over time
- Use Network Manager to discover a simulated network, and reduce mean time to repair with root cause analysis
- Use Netcool Configuration Manager to detect and recover from network issues due to unauthorized configuration changes

#### Audience

Any one who needs to know how to use Netcool Operations Insight

#### Prerequisites

Before taking this course, you should have the following skills:

• Basic knowledge of UNIX would be helpful, but not necessary

#### Programme

#### Netcool Operations Insight overview

• Starting the environment

#### Netcool/OMNIbus and Netcool/Impact

- Extending the event record
- · Populating the event record with customer-specific data
- Creating dashboards

#### **IBM Operations Analytics Log Analysis**

- Analyzing WebSphere Application Server log files
- Analyzing DB2 log files
- · Analyzing web server access log files

#### **Event search**

- Analyzing event data with Log Analysis
- Using launch-in-context tools from Netcool Web GUI

#### **Related events**

- Verifying configuration objects
- Working with related events
- Viewing grouped events

#### Seasonal events

- Verifying configuration objects
- Working with seasonal events
- Creating a seasonal event rule

#### **Network Manager**

- Starting the network simulator
- Discovering devices with Network Manager
- Configuring polling
- Topology visualization
- Automated root cause
- Network Manager tools
- Network Manager reports

#### Netcool Configuration Manager

- Working with Configuration Manager
- Working with Compliance Manager
- Modifying a router configuration
- Detecting out of band changes

#### Network Health Dashboard

• Overview of the dashboard

#### **Session Dates**

On request. Please Contact Us

#### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.