

# **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

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# **IBM Cloud Application Performance Management 8.1.4 Fundamentals**

CODE: LENGTH: PRICE:

TOD51G 24 Hours £1,065.00

## **Description**

This course teaches new and experienced operators, administrators, and implementers of Application Performance Management v8.1.4 how to effectively use the tools to manage their enterprise monitoring needs.

IBM Cloud Application Performance Management v8.1.4 monitors the performance and availability of computer operating systems and applications

In this course, you learn about the IBM Cloud Application Performance Management architecture and how to install and configure the product. You also learn how to navigate the Cloud APM console to manage events and user access privileges. The course also covers integration with other products, such as Netcool/OMNIbus, IBM Tivoli Monitoring, and the Dashboard Application Services Hub.

The lab environment for this course uses the RHEL 7.3 and Windows 2012 Server platforms.

For information about other related courses, visit the IBM Training website: http://www.ibm.com/training

If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the Self-Paced Virtual Classes and Web-Based Training Classes on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course. http://www.ibm.com/training/terms

# **Objectives**

After completing this course, you should be able to:

- Describe the overall solution
- Install and configure the Cloud APM server
- Install, configure, and manage operating system agents
- · Administer Cloud APM, including:
  - Applications
  - Users
  - o Groups
  - o Custom views
  - · LDAP integration
- Monitor events
- · Deploy and monitor the end user experience
- Deploy and monitor applications with synthetic transactions
- Deploy and monitor application resources
- Track transactions through application components
- Configure and perform deep-dive request analysis
- Integrate Cloud APM with other solutions
- · Configure and generate reports

#### **Audience**

This course is designed for operators, administrators, and implementers.

### **Prerequisites**

Before taking this course, you should be able to navigate Linux and Windows applications, and have a working knowledge of an Internet browser.

# **Programme**

Course introductionIntroduction to IBM Cloud Application Performance ManagementCloud APM server installationInstalling, configuring, and managing Cloud APM agentsAdministrationMonitoring eventsMonitoring the end user experience of applicationsMonitoring applications with synthetic transactionsMonitoring resourcesTracking transactions through application componentsIntroduction to deep-dive diagnosisIntegrating Cloud APM with other productsReporting and 7-day comparison

# **Session Dates**

On request. Please Contact Us

# **Additional Information**

This training is also available as onsite training. Please contact us to find out more.