



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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# VMware Horizon 7: Troubleshooting and Performance Optimization [V7]

CODE:	LENGTH:	PRICE:
VM-HTSP07-OE	40 Hours (5 days)	\$4,625.00

## Description

During this five-day, hands-on training, you will gain the advanced knowledge, skills, methodology, and abilities to achieve competence in troubleshooting the View component of VMware Horizon® 7. You will increase your skills and competence in using VMware and third-party tools to analyze and solve problems associated with a View implementation. This lab-intensive course provides you with a comprehensive environment to test your skills at identifying and solving a broad range of issues.

## Objectives

By the end of the course, you should be able to meet the following objectives:

- Use the View Administrator Web Client, log files, and VMware and third-party tools to analyze, diagnose, and troubleshoot problems in a View environment
- Optimize the display protocol and the virtual desktop to ensure an optimal end-user experience
- Identify infrastructure problems as they relate to View
- Discuss View installation problems and best practices

## Audience

Experienced system administrators and system integrators responsible for maintaining the View component of VMware Horizon 7

## Prerequisites

This class requires understanding the concepts and topics presented in the following courses:

- Horizon (with View): Install, Configure, Manage
- VMware Data Center Virtualization Fundamentals

## Programme

- 1 Course Introduction
  - Introductions and course logistics
  - Course objectives
- 2 Introduction to Troubleshooting
  - Discuss troubleshooting techniques
  - Describe methods for efficient troubleshooting in a consistent and repeatable manner
- 3 Troubleshooting Tools
  - Understand how the VMware Horizon administrator Web portal can be used to troubleshoot View problems
  - Understand how to use the command line to troubleshoot View problems
  - Understand how to use third-party tools to identify and troubleshoot View problems
  - Interpret log files
- 4 Connectivity and Printing
  - Discuss how View supports connecting USB devices to clients as well as printing to local and remote printers

- Analyze, diagnose, and troubleshoot USB connectivity and printing problems
- 5 Display Protocol
- Discuss the topology and architecture of View's display protocols
  - Analyze, diagnose, and troubleshoot Remote Desktop Protocol, HTML Access, and PCoIP problems
  - Optimize PCoIP for performance
- 6 View Composer
- Discuss the architecture, purpose, and benefits of View Composer
  - Analyze, diagnose, and troubleshoot View Composer problems
- 7 NGVC
- Discuss the architectural purpose and benefits of NGVC
  - Analyze, diagnose, and troubleshoot NGVC problems
- 8 Virtual Desktops
- Analyze, diagnose, and troubleshoot virtual desktop problems
  - Use VMware tools to optimize virtual desktops
- 9 SSL Certificates
- Discuss SSL certificates
  - Install SSL certificates
  - Replace SSL certificates
  - Analyze, diagnose, and troubleshoot SSL certificate problems
- 10 Data Center Infrastructure
- Discuss how a data center's infrastructure can affect the performance of a View environment
  - Discuss best practices for data center infrastructure for View

## Session Dates

On request. Please [Contact Us](#)

## Additional Information

This training is also available as onsite training. Please contact us to find out more.