



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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# VMware Horizon 7: Troubleshooting and Performance Optimization [V7.7]

CODE:	LENGTH:	PRICE:
VM-HTSPO-V7.7	40 Hours (5 days)	\$4,625.00

## Description

During this five-day, hands-on training, you will gain the advanced knowledge, skills, methodology, and abilities to achieve competence in troubleshooting the View component of VMware Horizon® 7. You will increase your skills and competence in using VMware and third-party tools to analyze and solve problems associated with a View implementation. This lab-intensive course provides you with a comprehensive environment to test your skills at identifying and solving a broad range of issues.

### Product Alignment

- VMware Horizon 7.7
- vSphere 6

## Objectives

By the end of the course, you should be able to meet the following objectives:

- Use the Horizon Administrator Web client, log files, and VMware and third-party tools to analyze, diagnose, and troubleshoot problems in a View environment
- Optimize the display protocol and the virtual desktop to ensure an optimal end-user experience
- Identify infrastructure problems as they relate to View
- Discuss View installation problems and best practices

## Audience

Experienced system administrators and system integrators responsible for maintaining the View component of VMware Horizon 7

## Prerequisites

This class requires understanding the concepts and topics presented in the following courses:

- VMware Horizon 7: Install, Configure, Manage
- VMware Data Center Virtualization Fundamentals

Experience with working with View and VMware vSphere® is helpful.

## Programme

- 1 Course Introduction
- 2 Introduction to Troubleshooting
  - Introductions and course logistics
  - Course objectives
  - Discuss troubleshooting techniques
  - Describe methods for efficient troubleshooting in a consistent and repeatable manner
- 3 Troubleshooting Tools
  - Understand how to use Horizon Administrator to troubleshoot View problems
  - Understand how to use the command line to troubleshoot View problems
  - Understand how to use VMware and third-party tools to identify and troubleshoot View problems
  - Interpret log files
- 4 Troubleshooting Virtual Desktops
  - Analyze, diagnose, and troubleshoot virtual desktop problems
  - Use VMware tools to optimize virtual desktops
- 5 Troubleshooting USB Connectivity and Printing
  - Discuss how View supports connecting USB devices to clients as well as printing to local and remote printers
  - Analyze, diagnose, and troubleshoot USB connectivity and printing problems

## 6 Troubleshooting Display Protocols

- Discuss the topology and architecture of display protocols in View
- Analyze, diagnose, and troubleshoot Remote Desktop Protocol, Blast Extreme, HTML Access, and PCoIP problems
- Optimize PCoIP and Blast Extreme for performance

## 7 Troubleshooting View Composer

- Discuss the architecture, purpose, and benefits of View Composer
- Analyze, diagnose, and troubleshoot View Composer problems

## 8 Troubleshooting Instant Clones

- Discuss the architecture, purpose, and benefits of instant clones
- Understand how to create and deploy instant-clone desktop pools
- Analyze, diagnose, and troubleshoot instant-clone problems

## 9 Troubleshooting SSL Certificates

- Discuss certificate authority and SSL certificates
- Discuss the proper method to install and replace certificate authority and SSL certificates
- Analyze, diagnose, and troubleshoot SSL certificate problems

## 10 Infrastructure

- Discuss how a data center's infrastructure can affect the performance of a View environment
- Discuss best practices for data center infrastructure for View

## Session Dates

On request. Please [Contact Us](#)

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)