

## **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

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### **Troubleshooting BIG-IP**

CODE: LENGTH: PRICE:

F5N BIG-TRBL-INT2 16 Hours (2 days) CHf2,890.00

#### **Description**

This course gives networking professionals hands-on knowledge of how to troubleshoot a BIG-IP system using a number of troubleshooting techniques as well as troubleshooting and system tools. This course includes lectures, labs, and discussions.

#### **Objectives**

- Describe the role of the BIG-IP system as a full proxy device in an application delivery network
- Set up, start/restart/stop, license, and provision the BIG-IP system
- Create a basic network configuration on the BIG-IP system including VLANs and self IPs
- Use the Configuration utility and TMOS Shell (tmsh) to manage BIG-IP resources and use as a resource when troubleshooting
- · Create, restore from, and manage BIG-IP archives
- Understand and implement troubleshooting methodology to find and resolve issues
- View resource status, availability, and statistical information and use this information to determine how the BIG-IP system is currently processing traffic
- Use iApps to update BIG-IP configuration
- Perform troubleshooting and problem determination activities including using the iHealth diagnostic tool, researching known issues and solutions on AskF5, submitting a problem ticket to F5 Technical Support, and view traffic flow using tcpdump
- Understand the tools (ping, netstat, tcpdump, ssldump, WireShark, diff, Kdiff3, Fiddler, BIG-IP logs, etc.) available to use to identify BIG-IP and network issues from bottom to top
- · List log files available, understand log levels, and use the appropriate files, log levels, and filters for troubleshooting
- Use High Speed Logging (HSL) and SNMP trap implementations to perform troubleshooting and problem determination activities
- Describe the role of iRules in affecting traffic behavior and how to use them to aid with troubleshooting and problem determination

#### **Audience**

This course assumes that you have successfully completed the Administering BIG-IP course, or equivalent, and have hands-on experience working in a production BIG-IP environment for several months. You should have a solid understanding of the environment in which the BIG-IP is deployed. This course is meant for BIG-IP administrators, network engineers, applications engineers, etc., who will be responsible for troubleshooting problems associated with their BIG-IP system.

#### **Prerequisites**

Students must complete one of the following F5 prerequisites before attending this course:

- · Administering BIG-IP (instructor-led course)
- F5 Certified BIG-IP Administrator

The following free web-based training courses, although optional, will be very helpful for any student with limited BIG-IP administration and configuration experience. These courses are available at F5 University:

- · Getting Started with BIG-IP web-based training
- Getting Started with BIG-IP Local Traffic Manager (LTM) web-based training

The following general network technology knowledge and experience are recommended before attending any F5 Global Training Services instructor-led course:

- OSI model encapsulation
- · Routing and switching
- Ethernet and ARP
- TCP/IP concepts
- IP addressing and subnetting
- · NAT and private IP addressing
- Default gateway
- · Network firewalls
- LAN vs. WAN

The following course-specific knowledge and experience is suggested before attending this course:

• HTTP, HTTPS, FTP and SSH protocols

#### **Programme**

- Configuration Project
- Troubleshooting Methodology
- F5 Support
- BIG-IP Product Architecture
- Troubleshooting Bottom to Top
- Troubleshooting Tools
- Using System Logs

#### Major Course Changes since v13

The Troubleshooting BIG-IP v14.0 course presents much of the same content as v13.1 with minor modifications to improve flow. Additions include review discussion regarding HA, discussion of the iHealth bug tracker and REST API, discussion and lab on point release installations, a new lower layer lab, and three additional scenarios in the final project.

#### **Further Information**

- Bitte beachten Sie, dass diese Kurse direkt beim Hersteller stattfinden und Arrow ECS Education nur als Vermittler auftritt.
- Die Verfügbarkeit von freien Plätzen können wir trotz Ihrer Online-Buchung/Bestellung leider nicht gewährleisten.
- Installation und Kursunterlagen sind Englisch.
- Dieser Kurs ist nicht rabatt- und prämienprogrammfähig!

#### **Session Dates**

Auf Anfrage. Bitte kontaktieren Sie uns

#### Zusätzliche Information

Diese Schulung ist auch als Vor-Ort-Schulung verfügbar. Bitte kontaktieren Sie uns, um mehr zu erfahren.