Arrow ECS Finland Oy - Education Services

TRAINING OFFERING

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Agile Service Manager 1.1.8 Administration

CODE:	LENGTH:	PRICE:
TOD69G	5.04 Hours	€480.00

Description

This course focuses on administrative tasks associated with Agile Service Manager including its installation and configuration. It consists of lecture recordings used during an onsite delivery of an instructor-led course by a subject matter expert. Lab exercises use images that were used during the live course.
Agile Service Manager is a tool that allows you to see the topology of a business service. For instance, you can see all the bare metal hardware, network infrastructure hardware, virtual machines, containers, and virtual network components that make up an individual service. Then you can monitor the state of that service over time and see the changes that happen to the topology on a timeline. You can see containers launch and be destroyed and associate changes in the service topology with events in your network. This enables you to not only diagnose failure events but potentially predict an event before an outage occurs.
For information about other related courses, visit the IBM Training website:http://www.ibm.com/training

Objectives

After completing this course, you should be able to:

- Explain the system architecture for Agile Service Manager
- Install Agile Service Manager in an on-premises deployment
- Install Agile Service Manager GUI components in an on-premises deployment
- Be familiar with the steps required to do an OpenShift installation of Agile Service Manager
- Install Observers and Gateways in an on-premises deployment
- Configure Netcool/Omnibus with the necessary triggers and added fields to enable integration with Agile Serice Manager

Audience

Administrators

Prerequisites

Before taking this course, you should have the following skills:

- Basic Linux administration skills
- Working knowledge of JavaScript

Programme

- Installing Agile Service Manager
- Installing Observers, Gateways, and Troubleshooting

Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
28 Mar 2024			English	Self Paced Training		€480.00

Additional Information

This training is also available as onsite training. Please contact us to find out more.