Enterprise Computing Solutions - Education Services

TRAINING OFFERING

You can reach us at:

Arrow ECS, Nidderdale House, Beckwith Knowle, Harrogate, HG3 1SA

Email: educationteam.ecs.uk@arrow.com
Phone: 0870 251 1000

Citrix Content Collaboration Enterprise Essentials

CODE:	LENGTH:	PRICE:
CTX_CSF-201	16 Hours (2 days)	£1,675.00

Description

In this two-day course, you will learn about enterprise file sharing and synchronization with ShareFile. You will gain the skills and understanding needed to configure and manage your ShareFile environment, including implementation of StorageZones and the Windows and XenApp and XenDesktop clients. Additionally, explore your control plane and data storage options; end-user management; and client deployment on Windows physical and virtual desktops. This course will give you an understanding of ShareFile administrative responsibilities and teach you how to navigate the administrative console for facilitated deployment and file sharing success. This course is designed for IT professionals with little ShareFile experience.

Objectives

- Understand Enterprise File Synchronization, Sharing, and ShareFile architecture
- How to navigate the ShareFile administration interface and build StorageZones
- How to integrate ShareFile in an existing Citrix XenApp/XenDesktop environment
- How to manage ShareFile users in an Active Directory environment
- How to deploy ShareFile Clients on Windows physical and virtual desktops
- How to monitor and troubleshoot a ShareFile Environment

Audience

Built for IT Professionals interested in learning how to implement ShareFile features using leading practices. Potential students include Administrators, Implementers/ Engineers, and Architects.

Prerequisites

Citrix recommends students prepare for this course by taking the following courses:

- CXD-103: Citrix XenDesktop 7 Tips and Tricks
- CXD-300: Deploying App and Desktop Solutions with Citrix XenApp and XenDesktop 7.6

It is also recommended students have a basic understanding of: Windows Server administration, XenApp and XenDesktop, Microsoft Exchange and Outlook, and Basic Enterprise File Synchronization and Sharing.

Programme

Module 1: Enterprise File Synchronization and Sharing (EFSS) Overview

- Enterprise Document Sharing Use Cases
- Software as a Service (SaaS) and Cloud concepts
- EFSS Legal Basics

Module 2: Architecture • Control Plane

- Data Storage Options (Azure, Amazon, Enterprise)
- Security (File Encryption, Password Policy, DLP Overview)

Module 3: Administration

- Folder Administration

- Advanced Preferences
- Manual User setup

Module 4: StorageZones

- Components data flow
- Restricted Zones Overview
- Connectors Overview (CIFS, SharePoint)

Module 5: User management

- ShareFile User Management (UMT) Tool
- Security Assertion Markup Language (SAML) Overview
- ShareFile Authentication

Module 6: Endpoint clients

- Windows and XenDesktop and XenApp Client
- Mobile Clients
- Outlook Plug-in

Module 7: User Experience

- Getting Started
- File Management
- Preference Customization

Module 8: Troubleshooting and Management

- Authentication and Access Issues
- Component upgrade
- Component monitoring

Session Dates

On request. Please Contact Us

Additional Information

This training is also available as onsite training. Please contact us to find out more.