Arrow ECS Finland Oy - Education Services

TRAINING OFFERING

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Using Agile Service Manager 1.1.8

CODE:	LENGTH:	PRICE:
TOD68G	16 Hours	€855.00

Description

IBM Agile Service Manager provides operations teams with complete up-to-date visibility and control over dynamic infrastructure and services. Agile Service Manager lets you query a specific networked resource, and then presents a configurable topology view of it within its ecosystem of relationships and states, both in real time and within a definable time window.
Agile Service Manager delivers a working understanding of what you have in your environment, how the environment relates to itself, and how the environment has changed over time.
In this three-day course, you learn how to load and view topology data, customize the user interface, integrate Agile Service Manager with IBM Watson AIOps Event Manager, interact with the API, and merge topologies from different sources.
For information about other related courses, visit the IBM Training website:http://www.ibm.com/training

Objectives

After completing this course, you should be able to:

- Describe Agile Service Manager's function and features
- Understand Agile Service Manager architecture and data flow
- Work with the Topology Viewer
- View topology history
- Create a defined topology
- Describe the function and features of Observer microservices
- Understand the syntax of a topology file
- Work with Observers
- Understand the difference between bulk jobs and listen jobs
- Use Agile Service Manager to model non-IT data
- Integrate with Event Manager/OMNIbus
- Interact with the Agile Service Manager APIs
- Identify single points of failure in a topology with Agile Service Manager
- Describe Agile Service Manager on OpenShift Container Platform architecture
- Create merge rules
- Customize resource and relationship visualizations
- Customize icons
- Create JavaScript right-click tools
- Import and export user interface customizations

Audience

Administrators

Prerequisites

Before taking this course, you should have the following skills:

- Basic Linux administration skills
- Working knowledge of JavaScript

Programme

- Introduction to Agile Service Manager
- User interface and Observers
- More Observers and modelling
- Probes, gateways, and REST APIs
- Specific REST APIs and ASM on OpenShift
- Merging data and customizing the user interface
- More customizations and how to import/export them

Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
29 Mar 2024			English	Self Paced Training		€855.00

Additional Information

This training is also available as onsite training. Please contact us to find out more.