Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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IBM TRIRIGA Operations & Maintenance

CODE:	LENGTH:	PRICE:
8D512G	40 Hours (5 days)	$3,500.00

Description

This course explores the Operations Maintenance life cycle and how to enable using IBM TRIRIGA. Operations and maintenance are the decisions and actions regarding the control and upkeep of property and equipment/assets. Students will learn the tools for deploying a serivce management system both online and through Percpetive apps that can be utilized on mobile devices. The course addresses both corrective and preventive maintenance along with task and inventory management. Students will also understand how to complete facility assessments and targeted facility projects.

Objectives

At the conclusion of this training attendees will understand: • How to set up a Service Management program • How to manage corrective and preventive maintenance work orders • How to manage inventory of parts and equipment • How to conduct Facility Assessments • How to manage targeted Facility Projects

Audience

The typical student for this course may be a Corporate Real Estate or facilities manager or business analyst with a large enterprise. Also, consultants, systems integrators and IT architects may take this course as well

Programme

At the conclusion of this training attendees will understand: • How to set up a Service Management program • How to manage corrective and preventive maintenance work orders • How to manage inventory of parts and equipment • How to conduct Facility Assessments • How to manage targeted Facility Projects

Session Dates

On request. Please Contact Us

Additional Information

This training is also available as onsite training. Please contact us to find out more.