Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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VMware Horizon 8: Virtual Desktop Troubleshooting

Kod:	Czas trwania:	Cena netto:
VMW_HVDT8	16 Hours (2 days)	zł4,100.00

Description

This two-day course builds your skills in resolving common issues that occur in a VMware Horizon® environment. You engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

Product Alignment
• VMware Horizon 8 v2006

Cel szkolenia

By the end of the course, you should be able to meet the following objectives:
• Implement a structured approach to troubleshooting
• Resolve common issues that occur in a VMware Horizon environment
• Troubleshoot issues with linked and instant clones
• Configure the Windows client
• Identify the correct log level for gathering logs
• Optimize protocols for best end-user experience

Uczestnicy

Experienced system operators, administrators, and integrators responsible for managing and maintaining VMware Horizon solutions.

Wymagania wstępne

• VMware Horizon 8: Skills for Virtual Desktop Management

This course also requires knowledge of the following:
• Using VMware vSphere® Web Client to view the state of virtual machines, datastores, and networks
• Opening a virtual machine console on VMware vCenter Server® and accessing the guest operating system
• Configuring Active Directory services, including DNS, DHCP, and time synchronization
• Restricting user activities by implementing Group Policy objects
• Configuring Windows systems to enable Remote Desktop Connections
• Building an ODBC connection to an SQL Server database

Program szkolenia

1 Course Introduction
• Introductions and course logistics
• Course objectives

2 Overview of Virtual Desktop Troubleshooting
• Structured approach to troubleshooting configuration and operational problems
• Applying troubleshooting methods
• Documenting the steps to resolving the problem

3 Command-Line Tools and Backup Options
• Using command-line tools
• Backing-up and restoring VMware Horizon databases

4 Troubleshooting Horizon Linked Clone Desktops
• Describe the components that make up a VMware Horizon desktop
• Explain how the View Agent Direct-Connection plug-In is useful for diagnosing problems
• Highlight the best practice for optimizing a VMware Horizon desktop
• Troubleshoot common problems with VMware Horizon desktops

5 Troubleshooting Instant Clones
• Discuss how instant clones are created
• Discuss what gets logged when an instant clone is created
• Discuss the keywords to look for in the logs when troubleshooting instant clones
• Discuss how to troubleshoot problems with instant clones

6 Windows Client
• Correctly configure the Windows Client
• Identify the correct log level for gathering logs
• Enable the required SSL configuration level for the environment

7 Ports and Protocols
• Discuss the key ports on a Horizon Environment
• Discuss protocols used in the Horizon Environment
• Understand the benefit of optimizing Blast
• Become familiar with the optimization features for Blast
• Implement GPO changes for Blast
• Become familiar with the causes for Black Screens
• Discuss how to troubleshoot Black Screen problems
• Identify problems encountered when applying GPOs
• Discuss how to troubleshoot GPO-related problems

Terminy

Na żądanie. Prosimy o kontakt

Dodatkowe informacje

Jeśli interesują Cię inne szkolenia tego producenta - skontaktuj się z nami.