



Enterprise Computing Solutions - Education Services

## TRAINING OFFERING

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**Sie erreichen uns hier**

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# Using Splunk IT Service Intelligence

<b>CODE:</b>	<b>LENGTH:</b>	<b>PRICE:</b>
SPL_07	1 day	CHF1,200.00

## Description

Dieser eintägige Kurs ist für Analysten gedacht, die Splunk IT Service Intelligence verwenden möchten, um ihre IT-Dienstleistungen zu verwalten, zu analysieren und zu optimieren. Jene, die Splunk IT Service Intelligence implementieren werden, sollen sich bitte stattdessen für den Kurs Implementierung von Splunk IT Service Intelligence anmelden.

## Objectives

- ITSI features and user interface
- Creating Glass Tables
- Managing Notable Events
- Investigating with Deep Dives

## Prerequisites

Nachdrücklich empfohlene Voraussetzungen:

- Kostenfreies e-Learning: Splunk - Fundamentals 1
- SPL\_06: Splunk - Fundamentals 2

## Programme

### Introducing ITSI

- Identify what ITSI does
- Examine the ITSI user interface

### Visualizing Services with Glass Tables

- Describe glass tables
- Use glass tables
- Design glass tables
- Configure glass tables

### Managing Notable Events

- Define key notable events terms and their relationships
- Describe examples of multi-KPI alerts
- Describe the notable events workflow
- Work with notable events

### Investigating Issues with Deep Dives

- Describe deep dive concepts and their relationships
- Use default deep dives
- Create and customize new custom deep dives
- Add and configure swim lanes
- Custom views
- Describe effective workflows for troubleshooting

## Further Information

E-BOOK - Die Original-Herstellerunterlage zu diesem Kurs erhalten Sie als digitale Kursunterlage.

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
23 Feb 2022	Virtual Classroom	CET	German	Instructor Led Online		CHF1,200.00
04 May 2022	Virtual Classroom	CEDT	German	MOC On Demand		Free
27 Jul 2022	Virtual Classroom	CEDT	German	Instructor Led Online		CHF1,200.00
12 Oct 2022	Virtual Classroom	CEDT	German	Instructor Led Online		CHF1,200.00
14 Dec 2022	Virtual Classroom	CET	German	Instructor Led Online		CHF1,200.00

## Zusätzliche Information

[Diese Schulung ist auch als Vor-Ort-Schulung verfügbar. Bitte kontaktieren Sie uns, um mehr zu erfahren.](#)