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Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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Managing & Supporting a Mobility Solution with Citrix Endpoint Management

CODE: **LENGTH:**   **PRICE:**

CTX_CXM-202   24 Hours (3 days)   £2,075.00

Description

Designed for students with little or no previous XenMobile experience, this course is best suited forindividuals who will be managing and supporting XenMobile environments.

Learn the skills required to manage XenMobile environment components including XenMobile Server, NetScaler Gateway, ShareFile, StorageZones, and XenMobile Worx Apps. At the end of   the course students will be able to manage their XenMobile environments to   meet the needs of   their Enterprise Mobility Management user personas.

The course has been updated to XenMobile Server software version 10.3 including new content:

• Coverage of new 10.3 features including new Worx Apps, new built-in reporting, Self-Destruct MDX, WorxMail-S/MIME, and Shared Devices

• Migrated the lab guide a MsWord document and enhanced learning objectives for each exercise

• Environment component upgrades including NetScaler 11, XenServer to 6.5.1, StorageZone Server 3.4, ShareFile UMT 1.7.6, and License Server 11.13.1.2

Objectives

Module 1: XenMobile 10 overview
Module 2: XenMobile 10 architecture
Module 3: Common device management tasks
Module 4: Managing security
Module 5: Working with apps
Module 6: Recurring maintenance tasks
Module 7: Managing ShareFile
Module 8: Monitoring and reporting
Module 9: Troubleshooting

Audience

Students interested in learning how to manage XenMobile environments using leading practices. Specifically:
• Administrators
• Implementers/Engineers
• Architects

Prerequisites

Citrix recommends students prepare for this course by taking the following course: • CXM-101 XenMobile Foundations
It is also recommended to gain a basic understanding of the following concepts and technologies:

• Experience with managing Mobile Devices and Apps
• Experience with managing Windows Server admini stration
• Experience with managing Enterprise File Sharing and Sync
• Experience with managing Microsoft SQL Server or enterprise database servers
• Experience with managing Active Directory and Group Policy
• Basic Networking including understanding of VPN concepts, SSL encry ption and certificates.

It is also recommended that students bring a mobile device (iPhone or Android) to complete device enrollment and Worx-related exercises. This device should not be enrolled in another MDM solution, or would need to be unenrolled in order to use it to complete the mobile device-s pecific class exercises.

Programme

At the end of the course; you will have covered:
• Manage a XenMobile implementation in a traditional IT infrastructure
• Understand the enterprise mobility management architecture components at a high level
• Perform common enterprise mobility management tasks
• Use the XenMobile Server console to manage enterprise mobility activities
• Understand the device enrollment process
• Perform mobile application management
• Monitor an enterprise mobility environment
• Perform troubleshooting and reporting on a XenMobile Enterprise solution

Session Dates

On request. Please Contact Us

Additional Information

This training is also available as onsite training. Please contact us to find out more.