

# **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

You can reach us at:

Arrow ECS, Nidderdale House, Beckwith Knowle, Harrogate, HG3 1SA

Email: educationteam.ecs.uk@arrow.com

Phone: 0870 251 1000

# Citrix Virtual Apps and Desktops 7 Administration citrix **On-Premises and in Citrix Cloud**

CODE: PRICE: LENGTH:

CTX CWS-215 40 Hours (5 days) £2.995.00

# **Description**

If you are new to Citrix or if you are planning a move to Citrix Cloud, this course is a necessary step in enabling you with the right training and skills to manage and deploy Citrix Workspace successfully.

This foundational administration course covers the aspects of installing, configuring and managing a Citrix Virtual Apps and Desktops 7 environment, how to manage an on-premises Citrix solution and migrate from an on-premises solution to cloud using the Citrix Cloud management plane.

This five-day course will teach you how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

# **Objectives**

- Gain foundational knowledge of Citrix Virtual Apps and Desktops 7
- · How to install, configure, and manage a Citrix Virtual Apps and Desktops 7 site and Cloud connectors
- · Identify the considerations between Citrix Virtual Apps and Desktops on-premises and the Citrix Virtual Apps and Desktops
- · How to deliver app and desktop resources

#### **Audience**

Built for experienced IT Professionals who want to be familiar with Citrix Virtual Apps and Desktops 7 in an on-premises environment and Citrix Cloud. Potential students include administrators or engineers responsible for the end user workspace and overall health and performance of the solution.

# **Prerequisites**

This course requires basic knowledge of AD, Windows, Storage, Networking and little to no previous experience with the Citrix Virtual Apps and Desktops 7 version; however, Citrix recommends completing the free Citrix Virtual Apps and Desktops 7 Introduction bundle at elearning.citrix.com.

# **Programme**

#### **Module 1: Architecture Overview**

- Introduction to Citrix Virtual Apps and Desktops Module 2: Deploy the Site
- Architecture Overview
- Features
- Hosting Platform Considerations
- Citrix Virtual Apps and Desktops Service
- Connection Flow Process Introduction

- Pre-Deployment Considerations
- · Citrix Licensing Setup
- Delivery Controller Setup
- Site Setup And Management
- Redundancy Considerations

### Module 3: The Apps and Desktops Images

- Consider Master Image Creation Methods
- Master Image Requirements

# Module 4: Provision and Deliver App and Desktop Resources

- Machine Catalogs and Delivery Groups
- Provisioning Methods and Considerations
- Machine Creation Services (MCS) Deep Dive
- MCS Environment Considerations
- Resource Locations

#### Module 5: Provide Access to App and Desktop Resources

- Consider Workspace Experience versus StoreFront
- Workspace Experience User Authentication
- Workspace App
- Communication Flow

#### Module 7: Published App and Desktop Presentation and Management

- Published App Properties
- Server OS Published App Optimizations

Module 9: Citrix Profile Management

• Configure Citrix Profile Management

• Introduction and Considerations

#### Module 6: Manage the User Experience

- Methods to Manage the User Experience Application Groups
- Common User Experience Settings
- Published App Presentation
- Apps and Desktops Presentation

### Module 8: Manage Printing for User Sessions

- Map Printers to the User Session
- Printer Drivers
- Print Environment Considerations

# Module 10: Manage the Site

- Delegated Administration
- Use PowerShell with Citrix Virtual Apps and Desktops
- Power Management Considerations

#### Module 11: Citrix Virtual Apps and Desktops Basic Security Considerations

- Citrix Admin Security Considerations
- XML Service Security Considerations
- Secure HDX External Traffic

#### Module 12: Monitor the Site

- Citrix Director Introduction
- · Monitor and Interact with User Sessions
- Published Apps Analysis
- Monitor the Machines Running the VDA
- Site Specific Common Monitoring
- · Alerts and Notifications
- Optimize Citrix Director Monitoring with Citrix ADM

### Module 13: Introduction to Supporting and Troubleshooting Citrix Virtual Apps and Desktops

- Introduction to Supporting a Citrix Virtual Apps and Desktops Site
- Tools
- Proactive Administration Common Tasks

# Module 14: Migrate To Citrix Cloud

- Migration Considerations
- Citrix Cloud Connector Deployment
- Citrix Virtual Apps and Desktops with an On-Premises Resource Location
  Prepare to Use Citrix Analytics
- The Migration Process

#### Module 15: Citrix Analytics

- Citrix Analytics Introduction
- Types of Analytics

#### **Test and Certification**

CCA-V / CC-VAD-CC

#### **Further Information**

What is the difference in the content between CXD-210, CXD-250 and CWS-215?

- CXD-210 focuses only on on-premises installation and administration of Citrix Virtual Apps and Desktops.
- CXD-250 teaches how to navigate the move from Citrix Virtual Apps and Desktops on-premises to Citrix Cloud migrating from an on-premises solution to using the Citrix Cloud.
- CWS-215 covers considerations for administering Citrix Virtual Apps and Desktops in both on-premises and Citrix Cloud/hybrid environments and includes an introduction to Citrix Analytics. The course code "CWS" represents Citrix Workspace.

# **Session Dates**

Date	Location	Time Zone	Language	Туре	Guaranteed	PRICE
17 Jun 2024	Virtual Classroom	BST	English	Instructor Led Online		£2,995.00
17 Jun 2024	Arrow ECS London c/o Imparando	BST	English	Classroom		£2,995.00
19 Aug 2024	Virtual Classroom	BST	English	Instructor Led Online		£2,995.00
02 Dec 2024	Virtual Classroom	GMT	English	Instructor Led Online		£2,995.00
02 Dec 2024	Arrow ECS London c/o Imparando	GMT	English	Classroom		£2,995.00
02 Dec 2024	Arrow ECS Harrogate	GMT	English	Classroom		£2,995.00
08 Jul 2024	Virtual Classroom	BST	English	Instructor Led Online		£2,995.00
28 Oct 2024	Virtual Classroom	GMT	English	Instructor Led Online		£2,995.00
25 Nov 2024	Virtual Classroom	GMT	English	Instructor Led Online		£2,995.00

# **Additional Information**

This training is also available as onsite training. Please contact us to find out more.