

# **Enterprise Computing Solutions - Education Services**

# **OFERTA FORMATIVA**

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# VMware vSphere: Advanced Troubleshooting Workshop [V6.7]

CÓDIGO: DURACIÓN: Precio:

VMW\_VTSW67 40 Hours (5 días) €2,060.00

# **Description**

This five-day, hands-on training workshop provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 6.x environment. This workshop increases your skill and competence in using the command-line interface, VMware vSphere® Client™, VMware vRealize® Log Insight™, and other tools to analyze and solve problems.

# **Product Alignment**

- ESXi 6.7
- vCenter Server 6.7

# **Objetivos**

By the end of the course, you should be able to meet the following objectives:

- Use vSphere Client, the command-line interface, and logs to diagnose and resolve problems in the vSphere environment
- · Introduce troubleshooting principles and procedures
- Use VMware vSphere® Command-Line Interface to diagnose and resolve problems in the vSphere environment
- · Troubleshoot networking problems and recover from these problems
- · Analyze storage failure scenarios and resolve the problems
- · Troubleshoot vSphere cluster failure scenarios and analyze possible causes
- Diagnose common VMware vSphere® High Availability problems and provide solutions
- Troubleshoot problems related to virtual machine migration (VMware vSphere® vMotion®), and improve resource use (VMware vSphere® Distributed Resource Scheduler™)
- Troubleshoot VMware vCenter Server® problems
- Identify VMware ESXi<sup>™</sup> host problems, analyze failure scenarios, and correct them
- Troubleshoot faulty virtual machines, including installation problems, snapshot problems, and connection problems

#### Certifications

This course prepares you for the following certification:

VMware Certified Professional 6.5 – Data Center Virtualization (VCP6.5-DCV)

### **Público**

- · System administrators
- · System integrators

#### **Requisitos Previos**

This course requires completion of one of the following prerequisites:

- VMware Certified Professional 6.5 Data Center Virtualization (VCP6.5-DCV) VMware vSphere: Fast Track [V6.5]
- VMware vSphere: Install, Configure, Manage [V6.7]
- Equivalent knowledge and administration experience with ESXi and vCenter Server

Experience in working with a command-line interface is highly recommended, as is completion of VMware vSphere: Optimize and Scale [V6.7].

## **Programa**

#### 1 Course Introduction

- · Introductions and course logistics
- · Course objectives

#### 2 Introduction to Troubleshooting

- · Identify the effects of a system problem
- · Define the scope of troubleshooting
- · Use a structured approach
- · Discuss the principles of troubleshooting
- Follow a logical troubleshooting procedure
- · Examine examples of troubleshooting

#### 3 Troubleshooting Tools

- · Use command-line tools to identify and troubleshoot problems
- · Use vSphere CLI
- · Find and interpret important log files
- Use vRealize Log Insight for log aggregation, efficient log search, and problem analysis

#### 4 Networking

- · Identify the symptoms of network-related problems
- · Analyze and resolve standard switch and distributed switch problems
- · Analyze virtual machine connectivity problems and fix them
- · Examine common management network connectivity problems and restore configurations
- · Identify and prevent potential problems

#### 5 Storage

- Troubleshoot storage (iSCSI, NFS, VMware vSphere® VMFS, VMware vSAN™, and VMware vSphere® Virtual Volumes™) connectivity problems
- · Analyze storage-related logs
- Analyze hardware malfunction and software misconfiguration scenarios
- · Identify multipathing-related problems, including permanent device loss (PDL) and all paths down (APD)
- · Analyze possible causes, recover from faulty conditions, and restore storage visibility

#### 6 vSphere Clusters

- Identify and recover from problems related to vSphere HA
- Analyze and troubleshoot various types of vSphere vMotion problems related to virtual machine migrations
- · Discuss and recover from vSphere DRS problems to achieve proper function and balanced resource use
- Examine vSphere cluster failure scenarios and possible solutions

#### 7 Virtual Machines

- · Analyze and resolve common virtual machine snapshot problems
- Identify possible causes and resolve virtual machine power-on problems
- · Troubleshoot virtual machine connection state problems
- Resolve problems seen during VMware Tools<sup>™</sup> installations
- · Examine failure scenarios and provide solutions

#### 8 vCenter Server and ESXi

- Describe the vCenter Server and VMware Platform Services Controller™ architecture in vSphere 6.x
- · Identify and resolve authentication problems
- · Troubleshoot VMware Certificate Authority and certificate problems
- Analyze and fix problems with vCenter Server services
- Analyze and fix vCenter Server database problems
- Identify VMware vCenter Server® High Availability problems
- · Examine ESXi host and vCenter Server failure scenarios and resolve the problems

#### Fechas Programadas

A petición. Gracias por contactarnos.

# Información Adicional

Esta formación también está disponible en modalidad presencial. Por favor contáctenos para más información.