



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

You can reach us at:

Arrow ECS, Woluwedal 30, 1932 Sint-Stevens-Woluwe

Email: education.ecs.benelux@arrow.com
Phone: +32 2 332 19 57

CODE:	LENGTH:	PRICE:
VMW_VSTS7	40 Hours (5 days)	€3,750.00

Description

This five-day, hands-on training course provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 7.x environment. This workshop increases your skill and competence in using the command-line interface, VMware vSphere® Client™, log files, and other tools to analyze and solve problems.

Objectives

By the end of the course, you should be able to meet the following objectives:

- Introduce troubleshooting principles and procedures
- Practice Linux commands that aid in the troubleshooting process
- Use command-line interfaces, log files, and the vSphere Client to diagnose and resolve problems in the vSphere environment
- Explain the purpose of key vSphere log files
- Identify networking problems based on reported symptoms, validate and troubleshoot the reported problem, identify the root cause and implement the appropriate resolution
- Analyze storage failure scenarios using a logical troubleshooting methodology, identify the root cause, and apply the appropriate resolution to resolve the problem
- Troubleshoot vSphere cluster failure scenarios and analyze possible causes
- Diagnose common VMware vSphere® High Availability problems and provide solutions
- Identify and validate VMware ESXi™ host and VMware vCenter Server® problems, analyze failure scenarios, and select the correct resolution
- Troubleshoot virtual machine problems, including migration problems, snapshot problems, and connection problems
- Troubleshoot performance problems with vSphere components

Audience

- System administrators
- System integrators

Prerequisites

This course requires completion of one of the following prerequisites:

- VMware vSphere: Fast Track [V6.x] or [V7]
- VMware vSphere: Install, Configure, Manage [V6.x] or [V7]
- VMware vSphere: Optimize and Scale [V6.x] or [V7]
- Equivalent knowledge and administration experience with ESXi and vCenter Server

Experience in working with a command-line interface is highly recommended.

Programme

1 Course Introduction • Introductions and course logistics • Course objectives

2 Introduction to Troubleshooting

- Define the scope of troubleshooting
- Use a structured approach to solve configuration and operational problems
- Apply a troubleshooting methodology to logically diagnose faults and improve troubleshooting efficiency

3 Troubleshooting Tools

- Use command-line tools (such as Linux commands, vSphere CLI, ESXCLI) to identify and troubleshoot vSphere problems
- Identify important vSphere log files and interpret the log file contents

4 Troubleshooting Virtual Networking

- Analyze and resolve standard switch and distributed switch problems
- Analyze virtual machine connectivity problems and fix them

5 Troubleshooting Storage

- Examine common management network connectivity problems and restore configurations
- Troubleshoot and resolve storage (iSCSI, NFS, and VMware vSphere® VMFS) connectivity and configuration problems
- Analyze and resolve common VM snapshot problems
- Identify multipathing-related problems, including common causes of permanent device loss (PDL) and all paths down (APD) events and resolve these problems

6 Troubleshooting vSphere Clusters • Identify and recover from problems related to vSphere HA

- Analyze and resolve VMware vSphere® vMotion® configuration and operational problems
 - Analyze and resolve common VMware vSphere® Distributed Resource Scheduler™ problems
- 7 Troubleshooting Virtual Machines • Identify possible causes and resolve virtual machine power-on problems
- Troubleshoot virtual machine connection state problems • Resolve problems seen during VMware Tools™ installations
- 8 Troubleshooting vCenter Server and ESXi • Analyze and fix problems with vCenter Server services
- Analyze and fix vCenter Server database problems
 - Examine ESXi host and vCenter Server failure scenarios and resolve the problems

Session Dates

On request. Please [Contact Us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)