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TRAINING OFFERING

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FORTINET **FCP - FortiVoice**

CODE:	**LENGTH:**	**PRICE:**
FNT_FT-FVC	16 Hours (2 days)	£1,495.00

Description

In this course, you will learn how to deploy, configure, and manage FortiVoice systems.
You will also learn how to configure FortiVoice profiles, extension set ups, trunk configurations, and call features including using soft phones.
Product Version

- FortiVoice 6.0.4

Objectives

After completing this course, you will be able to:

- Deploy the FortiVoice on your network

- Configure and set up HA for large scale deployments

- Install and set up extensions for both internal and external users

- Create groups to manage calls and configuration options

- Set inbound and outbound dialing rules to meet customer requirements

- Use and manage Auto Attendant menus and options

- Understand system advanced features

- Monitor system via logs and traces to ensure the system is setup correctly

- Generate call reports and invoices based upon user or trunk activity

- Provide access and rights to users within the user portal

- Configure auto dialer and campaigns

- Deploy gateway and local survivable systems

- Deploy softclients for mobile workers

Audience

Networking and security professionals involved in the management, configuration, administration, and monitoring of FortiVoice devices used in their organizations' networks.

Prerequisites

It is recommended that you have an understanding of the following topics:

- Network protocols

- Network concepts

- VoIP protocols

Programme

Programme 1. System Overview 2. Extension Configuration 3. Groups 4. Trunks 5. Call Features 6. Log & Maintenance 7. Call Reporting 8. User Portal 9. Auto Dialer 10. Gateway Management 11. FortiFone Softclient

Test and Certification

This course will prepare you for the FortiVoice 6.0 Specialist Exam: https://training.fortinet.com/local/staticpage/view.php?page=nse_6 Exam vouchers are available separately at an additional charge – please contacteducationteam.ecs.uk@arrow.com for details.

Session Dates

On request. Please Contact Us

Additional Information

This training is also available as onsite training. Please contact us to find out more.