

# **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

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CODE: LENGTH: PRICE:

ODC8085G 16 Hours £660.00

# **Description**

The course is designed to teach students how to customize, operate, administer, and monitor IBM TRIRIGA Reservation Management process flow and Reservation roles.

## **Objectives**

Upon completion of this course students should be able to:

- Understand the Reservation Management application in IBM TRIRIGA
- Setup the application for Reservation Management
- Manage reservable spaces, assets, and equipment
- Book a room or equipment
- Manage different type of reservation requests
- Understand the different user roles needed for Reservation Management
- Cancel reservations8. Understand how to integrate IBM TRIRIGA with Microsoft Exchange for Reservation Management

#### **Audience**

Space planners, facility and site coordinators, reservation managers, operations managers

#### **Programme**

- 1. Overview of Reservation Management: This unit introduces the IBM� TRIRIGA� Reservation Management process flow and Reservation roles.
- 2. Reservation Management Settings: This unit illustrates the settings required in IBM TRIRIGA for Reservation Management, before initiating the reservation process.
- 3. Reservable Record Setup: This unit illustrates the setup of the reservable records such as conference room, workspace, assets, and equipment. The setup will be performed in the Reserve tab of the Reservable Records.
- 4. Creating a Reservation: This unit introduces the procedure for reserving conference rooms, workspace, performing location requests, and using the Outlook add-in tool.
- 5. Reservation in Perceptive App: This unit introduces the Reservation Perceptive Application and illustrates how to use it to reserve conference rooms and workspaces. It will also discuss other functionalities such as check-in/check-out and cancel a reservation.
- 6. Reservation with Exchange: This unit talks about integrating IBM TRIRIGA with Microsoft Exchange.

### **Session Dates**

Date	Location	Time Zone	Language	Туре	Guaranteed	PRICE
16 Apr 2024			English	Self Paced Training		£660.00

#### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.