

# **Arrow ECS Finland Oy - Education Services**

# **TRAINING OFFERING**

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# VMware vSphere: Troubleshooting [V8]

CODE: LENGTH: PRICE:

VMW VSTS8 40 Hours (5 days) €3,850.00

## **Description**

This five-day training course provides you with the knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 8 environment. This course increases your skill level and competence in using the command-line interface, VMware vSphere® Client™, log files, and other tools to analyze and solve problems.

## **Objectives**

By the end of the course, you should be able to meet the following objectives:

- · Introduce troubleshooting principles and procedures
- Use command-line interfaces, log files, and the vSphere Client to diagnose and resolve problems in the vSphere environment
- Explain the purpose of common vSphere log files
- · Identify networking issues based on reported symptoms
- Validate and troubleshoot the reported networking issue
- · Identify the root cause of networking issue
- Implement the appropriate resolution to recover from networking problems
- · Analyze storage failure scenarios using a logical troubleshooting methodology
- identify the root cause of storage failure
- · Apply the appropriate resolution to resolve storage failure problems
- Troubleshoot vSphere cluster failure scenarios
- Analyze possible vSphere cluster failure causes
- Diagnose common VMware vSphere® High Availability problems and provide solutions
- Identify and validate VMware ESXiTM host and VMware vCenter® problems
- Analyze failure scenarios of ESXi host and vCenter problems
- Select the correct resolution for the failure of ESXi host and vCenter problems
- · Troubleshoot virtual machine problems, including migration problems, snapshot problems, and connection problems
- Troubleshoot performance problems with vSphere components

#### **Programme**

- 1 Course Introduction
- · Introductions and course logistics
- Course objectives
- 2 Introduction to Troubleshooting
- Define the scope of troubleshooting
- Use a structured approach to solve configuration and operational problems
- · Apply troubleshooting methodology to logically diagnose faults and improve troubleshooting efficiency
- 3 Troubleshooting Tools
- · Discuss the various methods to run commands
- Discuss the various ways to access ESXi Shell
- Use commands to view, configure, and manage your vSphere components
- Use the vSphere CLI
- Use ESXCLI commands from the vSphere CLI
- Use Data Center CLI commands
- · Identify the best tool for command-line interface troubleshooting
- Identify important log files for troubleshooting vCenter Server and ESXi
- · Describe the benefits and capabilities of VMware SkylineTM
- · Explain how VMware Skyline works
- Describe VMware SkylineTM Health
- Describe VMware Skyline AdvisorTM

- 4 Troubleshooting Virtual Networking
- · Analyze and troubleshoot standard switch problems
- · Analyze and troubleshoot virtual machine connectivity problems
- · Analyze and troubleshoot management network problems
- Analyze and troubleshoot distributed switch problems

5 Troubleshooting Storage

- Discuss the vSphere storage architecture
- · Identify the possible causes of problems in the various types of datastores
- · Analyze the common storage connectivity and configuration problems
- Discuss the possible storage problems causes
- · Solve the storage connectivity problems, correct misconfigurations, and restore LUN visibility
- · Review vSphere storage architecture and functionality necessary to troubleshoot storage problems
- Use ESXi and Linux commands to troubleshoot storage problems
- · Analyze log file entries to identify the root cause of storage problems
- Investigate ESXi storage issues
- Troubleshoot VM snapshots
- Troubleshoot storage performance problems
- · Review multipathing
- Identify the common causes of missing paths, including PDL and APD conditions
- · Solve the missing path problems between hosts and storage devices

6 Troubleshooting vSphere Clusters

- Identify and troubleshoot vSphere HA problems
- Analyze and solve vSphere vMotion problems
- Diagnose and troubleshoot common vSphere DRS problems

7 Troubleshooting Virtual Machines

- · Discuss virtual machine files and disk content IDs
- Identify, analyze, and solve virtual machine snapshot problems
- Troubleshoot virtual machine power-on problems
- Identify possible causes and troubleshoot virtual machine connection state problems
- Diagnose and recover from VMware Tools installation failures
- 8 Troubleshooting vCenter Server and ESXi
- Analyze and solve vCenter Server service problems
- Diagnose and troubleshoot vCenter Server database problems
- Use vCenter Server Appliance shell and the Bash shell to identify and solve problems
- · Identify and troubleshoot ESXi host problems

#### **Further Information**

**Product Alignment** 

- VMware ESXi 8.0
- VMware vCenter Server 8.0

### **Session Dates**

| Date           | Location                         | Time<br>Zone | Language | Туре                     | Guaranteed | PRICE     |
|----------------|----------------------------------|--------------|----------|--------------------------|------------|-----------|
| 25 Apr<br>2024 |                                  |              | English  | MOC On<br>Demand         |            | €3,750.00 |
| 24 Jun<br>2024 | Virtual Classroom (CET / UTC +1) |              | English  | Instructor Led<br>Online |            | €3,850.00 |

#### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.