# WUNN

### **Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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F217G 24 Hours (3 days) zł6,450.00

#### Description

This course explores different options for customizing and extending the features of IBM Case Manager including developing widgets.

#### Cel szkolenia

#### Customize the Case Manager Client User Interface

- Customize the banner and the login page
- Associate a custom icon for a MIME type
- Modify labels in the IBM Case Manager Client
- Create a Viewer Map for PDF files
- View the Microsoft Word documents in the FileNet Viewer
- Edit the existing help topics
- Create a help plug-in
- Customize the toolbar to implement actions
- Add a custom action as a menu item

#### **Use Scripts to Customize Case Manager Client**

- Use Script Adapter to customize the Case client
- Create a toolbar button to start a task
- Dynamically add a choice list to a case property
- Validate the data based on a step response
- Create a case custom workbench page
  - Configure your system for the workbench page
  - Add a Script Adapter to filter In-baskets
  - Add a Script Adapter to filter cases

#### **Develop Custom Widgets**

- Create an IBM Content Navigator plug-in project in Eclipse
- Create catalog and widget definition JSON files
- Implement a custom widget (Custom search)
- Build and register the widget package
- Test the custom widget
- Create a Java project in Eclipse for a widget package
- Implement toolbar and menu for your widget
- Define widget properties, and add event handling for your widget
- Build and deploy the widget package with an EAR file
- Troubleshoot
- Update an existing widgets package with new widgets (Custom case comment widget as an example)
- Uninstall a custom widget package in IBM Case Manager

#### Implement External Data Services (EDS)

- Check the sample EDS configuration
- Change the field status dynamically for a property
- Add an external choice list with EDS
- Create dependent choice lists with EDS
- · Implement case property validation

- Prefill an initial value for a case property
- Set the case property field status as required
- Appendix: Steps to set up the sample External Data Service

#### Uczestnicy

This intermediate course is for anyone who needs to know the IBM Case Manager customization and developers who are responsible for:

- · Customizing and extending the IBM Case Manager features by developing widgets
- Building a customized user interface for IBM Case Manager

#### Wymagania wstępne

You should have:

- Intermediate level expertise in the following technologies:
  - ∘ Java
  - ∘ Dojo
  - JavaScript
  - JSON
  - HyperText Markup Language (HTML 5)
  - Cascading Style Sheets (CSS3)
- Experience with Eclipse IDE for developing applications
- Familiarity with deploying applications in WebSphere Application Server
- · Familiarity with Case Management concepts

#### Recommended prerequisite courses:

- IBM Case Manager 5.2 Introduction to Case Manager (F215G)
- IBM Case Manager 5.2: Build a Case Manager Solution (F212G)
- IBM Content Navigator 2.0.2: Plug-ins and External Data Services (F122G)

#### Program szkolenia

#### **Customize the Case Manager Client User Interface**

- Customize the Case Manager Client appearance
- Customize the Banner appearance
- Customize the login page
- Change Icons for the client
- Modify the labels in the Case Manager Client
- Specify Viewers for File Types
- · Viewer Maps
- · Add custom help topics
- Creating a help plug-in
- · Toolbar widgets

#### **Use Scripts to Customize Case Manager Client**

- IBM Case Manager Development Architecture
- IBM Case Manager API toolkits
- IBM Content Navigator APIs
- IBM Case Manager JavaScript API
- Collaborative editing of objects
- Script Adapter widget
- Adding discretionary tasks
- IBM Case Manager classes and events for adding tasks
- · Adding a choice list to a case property
- IBM Case Manager classes for adding a choice list
- Data Validation based on a step response
- Case custom workbench pages
- Filter In-basket SA Script Adapter widget
- Filter Search SA Script Adapter widget

• Tips for the labs and lab overview

#### **Develop Custom Widgets**

- Custom widget development overview
- Developing case management applications
- Creating a custom page widget and actions package
- IBM Content Navigator plug-in for the custom widget package
- Setting up the development environment for plug-ins
- Create registry files for the custom widget package
- Catalog JSON file
- Page widget definition JSON file
- IBM Case Manager custom page widget development
- Implementing a page widget
- Files used to implement a page widget
- Contents in a custom page widget package
- Options for widget package deployment and registration
- Folder structure for the custom widget project
- Implement toolbar and menu for your widget
- Build and deploy a widget as an EAR file
- Widget package structure
- Custom case comment widget
- Update an existing widget package with new widgets

#### Implement External Data Services (EDS)

- Case data from an external data source
- Sample external data service
- Java code in the sample EDS service
- External Data Configuration in the sample

#### Appendix

- Start and Stop System Components
- Debugging and troubleshooting
- Additional Information and links

#### Terminy

Data	Lokalizacja	Strefa czasowa	Język	Typ szkolenia	Gwarancja	Cena netto
27 Jul 2024			English	Self Paced Training		zł6,650.00

#### Dodatkowe informacje

Jeśli interesują Cię inne szkolenia tego producenta - skontaktuj się z nami.