



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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**You can reach us at:**

Arrow ECS B.V., Kromme Schaft 5, 3991 AR Houten, The Netherlands

Email: [education.ecs.nl@arrow.com](mailto:education.ecs.nl@arrow.com)

Phone: +31 20 582 6109



# Trend Micro Control Manager

**CODE:**            **LENGTH:**            **PRICE:**

TRM\_TMCM        8 Hours (1 day)        €750.00

## Description

In this certified course, you will learn how to use Trend Micro™ Control Manager. This course provides information about the basic architecture, deployment scenarios, installation, configuration, and administration options, and troubleshooting details that an administrator needs to know for successful implementation and long-term maintenance.

## Audience

The individuals who will typically benefit the most include:

- System administrators
- Network engineers
- Support Engineers
- Integration Engineers
- Solution & Security Architects

## Prerequisites

Before you take this course, Trend Micro recommends that you have a working knowledge of their products and services, as well as basic networking concepts and principles.

You should also have a working knowledge of the following products:

- Windows 2003 / 2008 / 2012 / 7 / 8 servers and clients
- Firewalls, WAFs, Packet Inspection devices
- General understanding of malware

## Programme

- Introduction
  - o Managed Products
  - o Key Features
- Architecture
  - o Three-tier Management
  - o Components
  - o Communications
- Deployment Planning
- Installation and Configuration
  - o Setup
  - o Installation Logs
  - o Registering Products
- Administration
  - o User Accounts and Roles
  - o Event Center
  - o ActiveUpdate
- Dashboard
  - o Tabs and Widgets
- Product Monitoring
  - o Product Directory Tree and Entities
- User/Endpoint Visibility
  - o Supported Products and Views
  - o Searches, Tags and Filters
- Policy Management
- Reporting
- Logs
- OfficeScan
  - o Data Discovery and Data Loss Prevention

Course Topics - Troubleshooting

## **Session Dates**

On request. Please [contact us](#)

## **Additional Information**

[This training is also available as onsite training. Please contact us to find out more.](#)