Enterprise Computing Solutions - Education Services

OFERTA FORMATIVA

Detalles de contacto

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IBM Sterling Order Management (V9.5) Configuring Item and Pricing

CÓDIGO:	DURACIÓN:	Precio:
6F92G	16 Hours (2 días)	€990.00

Description

This course provides students with thorough conceptual and procedural information on item and pricing administration. The course teaches students to perform item, pricing, and other related configurations using the IBM® Sterling Business Center application. This course is primarily designed for developers and implementers.
The course begins with an overview of the item and pricing concepts along with an introduction to the Sterling Business Center application. The course thereafter provides deep dives into each of these topics - catalog and item administration, customer management, resource pool management, pricing administration, and system configurations.
Through a combination of procedural information and exercises, students can learn to create catalogs, items, pricing rules, and so on. Each unit has a checkpoint for the students to reinforce the topics that were covered.

Objetivos

After completing this course, students should be able to:

- Describe item and pricing concepts.
- Navigate the IBM Sterling Business Center application and understand the its functionality.
- Create and work with the following item concepts:
  - Catalogs and subcatalogs
  - Items
  - Attributes
  - Services and fulfillment configurations
  - Customer management
- Create the following pricing engine components:
  - Price lists
  - Pricing rules
  - Coupons
  - Price types
- Describe and perform system tasks such as, master data upload and object extensibility.
- Describe the various configurations available in the System Setup tab in the IBM Sterling Business Center application.

Público

This course is designed to train developers and implementers.

Requisitos Previos

Before taking this course, students should have completed:
6F91G – Configuring Participant Modeling, Process Modeling, and User Security (6F91G)

Programa

The following topics will be covered during this course:

- Course Overview
- Unit 1: Introduction to IBM Sterling Business Center
  - Lesson 1.1: Introduction to Item and Pricing Concepts
  - Lesson 1.2: Introduction to IBM Sterling Business Center

    - Exercise 1.2.1: Navigate the Sterling Business Center
- Unit 2: Item Administration
    - Lesson 2.1: Catalog Management
    - Exercise 2.1.1: Create a Catalog and a Category
    - Lesson 2.2: Item Administration
    - Exercise 2.2.1: Create an Item
    - Exercise 2.2.2: Create a Classification
    - Lesson 2.3: Manage Attributes
    - Exercise 2.3.1: Assign Attribute Values to an Item
    - Lesson 2.4: Services and Fulfillment Configuration
    - Exercise 2.4.1: Create a Service Delivery Item
    - Lesson 2.5: Customer Definitions
    - Exercise 2.5.1: Create a customer
    - Exercise 2.5.2: Create a Customer Membership Level
- Unit 3: Pricing Administration
    - Lesson 3.1: Price Lists
    - Exercise 3.1.1: Create a Price List
    - Lesson 3.2: Pricing Rules
    - Exercise 3.2.1: Create a Pricing Rule
    - Lesson 3.3: Coupons
    - Exercise 3.3.1: Create a Coupon
    - Lesson 3.4: Price Types
    - Exercise 3.4.1: Create a Price Type
- Unit 4: System Configurations
    - Lesson 4.1: System Customizations
    - Exercise 4.1.1: Perform Master Data Upload
    - Exercise 4.1.1: Add an Extensible Attribute
    - Lesson 4.2: System Tasks
- Course Wrap Up

Fechas Programadas

A petición. Gracias por contactarnos.

Información Adicional

Esta formación también está disponible en modalidad presencial. Por favor contáctenos para más información.