

## **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

You can reach us at:

9201 Dry Creek Rd. Centennial, CO 80112, United States

Email: arrow\_learning@arrow.com

Phone: 303 790 2330



### Microsoft Administering System Center Configuration Manager

CODE: LENGTH: PRICE:

MS-20703 - 1 40 Hours (5 days) \$2,975.00

#### **Description**

Students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager.

#### **Objectives**

After completing this course, students will be able to:

- •Describe the features Configuration Manager and Intune include, and explain how you can use these features to manage PCs and mobile devices in an enterprise environment.
- Analyze data by using queries and reports.
- •Prepare a management infrastructure, including configuring boundaries, boundary groups, and resource discovery, and integrating mobile-device management with Microsoft Exchange Server.
- •Deploy and manage the Configuration Manager client.
- •Configure, manage, and monitor hardware and software inventory, and use Asset Intelligence and software metering.
- •Identify and configure the most appropriate method to distribute and manage content used for deployments.
- •Distribute, deploy, and monitor applications for managed users and systems.
- •Maintain software updates for PCs that Configuration Manager manages. •Implement Endpoint Protection for managed PCs.
- •Manage configuration items, baselines, and profiles to assess and configure compliance settings and data access for users and devices.
- •Configure an operating-system deployment strategy by using Configuration Manager.
- •Manage and maintain a Configuration Manager site.

#### **Audience**

This course is for experienced information technology (IT) professionals, typically described as Enterprise Desktop Administrators (EDAs). These EDAs deploy, manage, and maintain PCs, devices, and applications across medium, large, and enterprise organizations. A significant portion of this audience uses, or intends to use, the latest release of Configuration Manager to manage and deploy PCs, devices, and applications.

#### **Prerequisites**

20697-1 Implementing and Managing Windows 10 20697-2 Deploying and Managing Windows 10 Using Enterprise Services

#### **Programme**

1 - Managing computers and mobile devices in the enterprise

Overview of systems management by using enterprise management solutions

Overview of the Configuration Manager architecture

Overview of the Configuration Manager administrative tools

Tools for monitoring and troubleshooting a Configuration Manager site

Lab: Exploring the Configuration Manager tools

2 - Analyzing data using queries and reports

Introduction to queries

Configuring Microsoft SQL Server Reporting Services (SSRS)

Lab: Creating and running queriesConfiguring boundaries and resource discovery

Lab: Configuring SSRS

3 - Preparing the management infrastructure to support PCs and mobile devices

Configuring site boundaries and boundary groups

Configuring resource discovery

Configuring the Exchange Server Connector for mobile device management

Configuring user and device collections

Lab: Configuring boundaries and resource discovery

Lab: Configuring user and device collections

4 - Deploying and managing clients

Overview of the Configuration Manager client Deploying the Configuration Manager client

Configuring and monitoring client status

Managing client settings in Configuration Manager

Lab: Deploying the Microsoft System Center Configuration Manager client software

Lab: Configuring and monitoring client status

Lab: Managing client settings

5 - Managing inventory for PCs and applications

Overview of inventory collection

Configuring hardware and software inventory

Managing inventory collection Configuring software metering

Configuring and managing Asset Intelligence

6 - Distributing and managing content used for deployments

Lab: Configuring and managing inventory collection Preparing the infrastructure for content management Lab: Configuring software metering Distributing and managing content on distribution points Lab: Configuring and managing Asset Intelligence Lab: Distributing and managing content for deployments

7 - Deploying and managing applications

Overview of application management

Creating applications Deploying applications Managing applications

Deploying virtual applications by using System Center Configuration Manager (Optional)

Deploying and managing Windows Store apps

Lab: Creating and deploying applications

Lab: Managing application supersedence and removal

Lab: Deploying virtual applications by using Configuration Manager (Optional)

Lab: Using Configuration Manager to deploy Windows Store apps

8 - Maintaining software updates for managed PCs

The software updates process

Preparing a Configuration Manager site for software updates

Managing software updates

Configuring automatic deployment rules 9 - Implementing Endpoint Protection for managed PCs Monitoring and troubleshooting software updates Overview of Endpoint Protection in Configuration Manager

Lab: Configuring the site for software updates Configuring, deploying, and monitoring Endpoint Protection policies Lab: Deploying and managing software updates Lab: Implementing Microsoft System Center Endpoint Protection

11 - Managing operating system deployment

10 - Managing compliance and secure data access An overview of operating system deployment Overview of Compliance Settings Preparing a site for operating system deployment

Configuring compliance settings Deploying an operating system Viewing compliance results Managing Windows as a service

Managing resource and data access Lab: Preparing the site for operating -system deployment

Lab: Managing compliance settings Lab: Deploying operating -system images for bare-metal installations

12 - Managing and maintaining a Configuration Manager site

Configuring role-based administration

Configuring Remote Tools

Overview of Configuration Manager site maintenance Backing up and recovering a Configuration Manager site

Lab: Configuring role-based administration

Lab: Configuring Remote Tools

Lab: Maintaining a Configuration Manager site

#### **Session Dates**

On request. Please Contact Us

### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.